

## **Potholes, how we report and how we prioritise**

We have allocated an extra £10m over the next two years to spend on filling potholes and a road resurfacing programme that will help to prevent potholes and other highways defects across all areas of the county.

When we receive a pothole report, it is assessed by an engineer, and given a priority based on our defect criteria, as set out in our [Highways Inspection Manual](#). Not all reported potholes meet our defect criteria, and so not all reported potholes are repaired. Some reported potholes will be repaired at a later date, but not immediately as they are of lower priority. We aim to fix Priority 1 potholes by the end of the next day, while Priority 2 will be fixed within 14 days, Priority 3 in 28 days, Priority 4 in 60 days, and Priority 5 are referred to a manager for further consideration.

Please encourage your communities to report any potholes on Wiltshire's roads to us by using [MyWilts](#).

### Suggested social media post with graphic

#### [Graphic](#)

Download Wiltshire Council's free reporting app, MyWilts, to report a number of issues at your fingertips. The MyWilts app is the quickest and easiest way to report issues such as road defects, fly-tipping, trading standards issues and more.

More info: [MyWilts online reporting - Wiltshire Council](#)